



**Road Traffic**  
Management Corporation

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The Road Traffic Management Corporation (RTMC)  
is an Agency of The Department of Transport and a  
Member of the United Nations Road Safety Collaboration

**To : All News Editors**

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**Attention: News Reporters / Transport Reporters / Newswires**

## **RTMC SEES AN INCREASE IN ONLINE REPORTING OF MINOR ROAD ACCIDENTS**

**PRETORIA -:** An increasing number of motorists are choosing to report minor vehicle accidents through the Natis online platform rather than to endure long queues at police stations.

More than 6700 motorists have used the online crash reporting platform since its introduction in 2019. About 20% of crashes were reported in the first four months of this year alone.

The platform allows for the reporting of minor damage crashes only. Crashes involving injury or death of a person or hit and run must be reported to the traffic police or the South Africa Police Services.

The submission of a report through the online platform is legally binding and the system provides the user with an automatically generated crash report number for insurance purposes.

The reporting of a crash is free and must be made within 24 hours or the next working day.



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**Board of Directors:** Mr Z Majavu CD(SA) (Chairman), Ms P Manqele, Ms T Mdlulwa,  
Mr T Kgomo, Prof. M Mphahlele, Ms T Thankge, Dr E Thebe, Adv. J Makgatho\*  
**Chief Executive Officer:** Advocate MS Msibi  
**Company Secretary:** Ms S Petse  
*\*Departmental Representative*

The highest number of reports have been received from Gauteng where 3965 submissions have been made. This is followed by the Western Cape with 966 submissions, Kwa-Zulu Natal with 864 and the North West with 303.

The least number of reports have so far been submitted from the Northern Cape (38) followed by Limpopo with 96, Eastern Cape with 129, Mpumalanga with 171 and Free State with 175.

Most of the reports were submitted in July, August and September 2020. The online submission of crash reports has escalated from an average of 90 in 2019 when the system was first introduced to an average of 405 reports per month in 2020. An average of 351 reports per month have been submitted so far this year.

The majority of crashes reported (58.1%) involved collisions with two vehicles, while single vehicles were involved in 39.2% of submissions. Crashes involving three vehicles constituted 2.5% while crashes involving four vehicles constituted 2% of total crashes reported.

The Road Traffic Management Corporation would like to call on motorists to make use of the Natis online platform to report minor crashes. This will save motorists time and frees police stations to deal with more serious crime matters than the compilation of reports involving minor accidents.

To access the online crash reporting platform go to [online.natis.gov.za](http://online.natis.gov.za) and click on the 'report a motor vehicle crash icon'.

**ENDS**

**ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)**

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[www.rtmc.co.za](http://www.rtmc.co.za)



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