



Road Traffic
Management Corporation

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The Road Traffic Management Corporation (RTMC)
is an Agency of The Department of Transport and a
Member of the United Nations Road Safety Collaboration

MEDIA ADVISORY

To : All News Editors

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Attention: News Reporters / Transport Reporters / Newswires

APPLICANTS OF DRIVING LICENCE CARDS URGED TO COLLECT

PRETORIA -: The Road Traffic Management Corporation urges all motorists who applied for new driving license cards or renewal of their license cards between October 2021 and December 2021 to present themselves for collection.

RTMC centres are open 7 days a week from 7am – 9pm. Applicants are encouraged to take advantage of shorter queues and come on Friday, Saturday, and Sunday.

Applicants are warned that regulation 108 of the National Road Traffic Act empowers licensing centres to “deface an unclaimed driving license card 120 days” after they were notified to collect the cards.

Once an unclaimed driving license has been defaced, the applicant will be compelled to re-apply and pay the costs again. Motorists are advised to avoid this scenario and collect their cards while there is sufficient time.

The backlog in the printing of driving license cards has been cleared and the turn around time for the delivery cards has improved tremendously. New driving license card applicants can now expect to receive their cards within two weeks of application.



Board of Directors: Mr Z Majavu CD(SA) (Chairman), Ms T Mdlulwa, Mr T Kgomo, Prof. M Mphahlele, Ms T Thankge, Dr E Thebe, Adv. J Makgatho*
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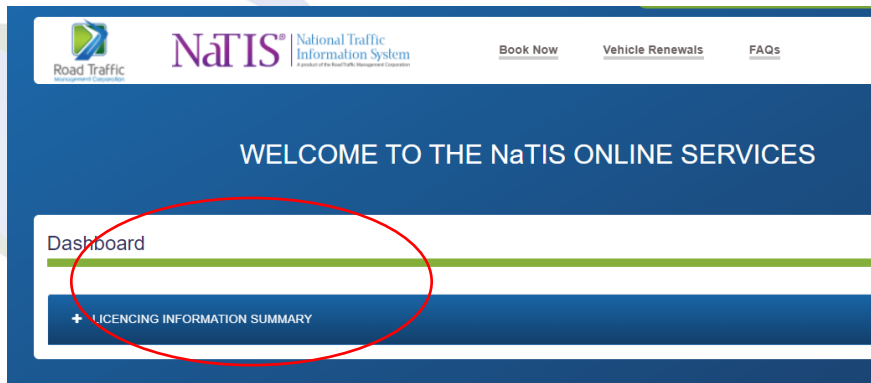
Prior to approaching licensing centres for collection, motorists can check the status of their licences and Professional Driving Permit as explained below.

Checking the status of your driving licence card application and Professional Driving Permit (PrDP)

There are two ways you can check the status of your driving licence card

- A. SMS your ID number to 33214 and expect one of the following outcomes:
 - a. **Application Received** – meaning the application has been received from the DLTC and not yet processed
 - b. **Production Queue** – meaning the processing and manufacturing of your card is in process
 - c. **Produced and Ready for Collection** – meaning that, the card has been produced and the card will be ready for collection in 14 days.
 - d. **Problem Card** – There is a problem with the production of your card, and you must return to the testing centre.

- B. Log on to **online.natis.gov.za** and
 - a. Create a profile using your telephone, email, or cellphone number – together with your ID number. Choose a username you will remember and password.
 - b. After creating your profile, log on using your username and password
 - c. Click on the dashboard and check the status of your application. **This service is free.**



C. To check your PrDP application status, SMS your ID number to 44220

ENDS

ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)

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