



Road Traffic
Management Corporation

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The Road Traffic Management Corporation (RTMC)
is an Agency of The Department of Transport and a
Member of the United Nations Road Safety Collaboration

MEDIA ADVISORY

To : All News Editors

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Attention: News Reporters / Transport Reporters / Newswires

LICENCE CARDS READY FOR COLLECTION AT RTMC LICENSING CENTRES

PRETORIA -: The Road Traffic Management Corporation urges all motorists who applied for new driving licence cards or renewal of their licence cards between October 2021 and December 2021 to present themselves for collection.

RTMC centres are open 7 days a week from 7am – 9pm. Applicants are encouraged to take advantage of shorter queues and come on Friday, Saturday and Sunday.

Prior to approaching licensing centres for collection, motorists can check the status of their licences and PrDP as explained below.

Checking the status of your driving licence card application and PrDP

There are two ways you can check the status of your driving licence card

- A. SMS your ID number to 33214 and expect one of the following outcomes:
 - a. **Application Received** – meaning the application has been received from the DLTC and not yet processed
 - b. **Production Queue** – meaning the processing and manufacturing of your card is in process

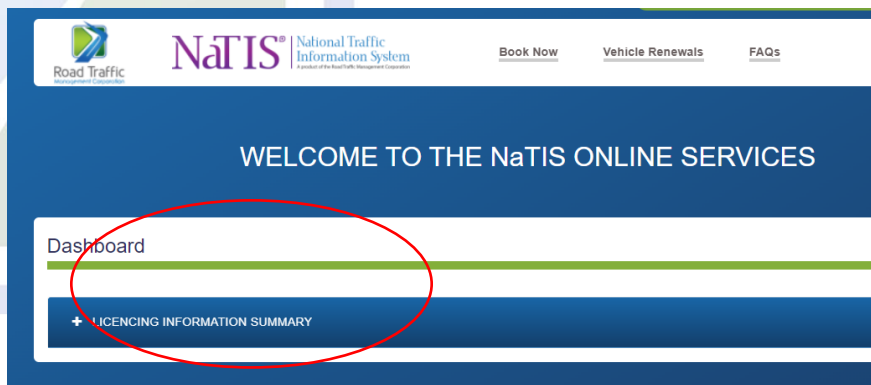


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**Departmental Representative*

- c. **Produced and Ready for Collection** – meaning that, the card has been produced and the card will be ready for collection in 21 days. Please note that, due to a number of cards being processed at this stage, allow the process to take another 14 days
- d. **Problem Card** – There is a problem with the production of your card and you must return to the testing centre.

B. Log on to online.natis.gov.za and

- a. Create a profile using your telephone, email or cellphone number – together with your ID number. Choose a username you will remember and password.
- b. After creating your profile, log on using your username and password
- c. Click on the dashboard and check the status of your application. **This service is free.**



C. To check your PrDP application status, SMS your ID number to 44220

SMS messages have already been sent to the relevant applicants, but many have not responded.

To date the two RTMC licensing centres have received 32 748 licence cards from the Driving Licence Card Account (DLCA) – a department of transport entity that prints driving licence cards. However, an underwhelming 42% of those have been collected to date, leaving a total of 17 011 licence cards uncollected

The Minister of Transport Fikile Mbalula opened the RTMC licensing centres in Midrand and Eco Park last year in response to the backlog of expired licences that resulted from the closure of licensing centres due to the COVID-19 virus outbreak. To date these centres have helped over 83 000 applicants.

The DLCA has reported that it is working 24 hour shifts to fast-track the printing of driving licence cards. It says it has produced 919 000 cards since 20 January 2022 and remains on course to clear the backlog of application by the end of June

Motorists with licences that expired between March 2020 and 31 August 2021 who missed the renewal deadline of 5 May 2022 are advised to obtain temporary driving when applying for renewals to remain legally compliant.

ENDS

ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)

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