



Road Traffic
Management Corporation

Physical Address
Eco Origin Office Park, Block F
349 Witch-Hazel Street
Highveld Ext 79, 0157
Centurion, Gauteng
South Africa

Email: Info@rtmc.co.za
Tel: (012) 999-5200
Fax: (012) 991-0371

Postal Address
Private Bag X147
Pretoria, 0001

The Road Traffic Management Corporation (RTMC)
is an Agency of The Department of Transport and a
Member of the United Nations Road Safety Collaboration

MEDIA STATEMENT

TO: ALL NEWS EDITORS
ISSUED: 04 July 2023
ATTENTION: NEWS REPORTERS / TRANSPORT REPORTERS

RTMC ONLINE SERVICE REMOVES DRUDGERY FROM RENEWAL OF MOTOR VEHICLE LICENCES

With more than 50 000 transactions conducted monthly, The Road Traffic Management Corporation (RTMC) online service for the renewal of vehicle licence discs is growing in popularity as it is quick, easy, convenient, and affordable.

The RTMC online platform is available nationally – not limited to major centres – and is the only official online service where vehicle owners are able to transact directly on the Natis. This means when vehicle owner receives confirmation that the transaction is successful, the Natis is updated immediately without the use of expensive third parties.

The licence disc is delivered anywhere in the country within three to five working days. The service has moved impressed motorists to write complimentary comments on social media platforms.



Board of Directors: Ms N Mufamadi (Chairperson), Prof. M Mphahlele, Ms T Thankge CD(SA), Dr E Thebe, Adv. X Stemela, Ms L Magalo, Prof C Twala, Mr NJ Kudzingana, Adv. J Makgatho*
Chief Executive Officer: Advocate MS Msibi
Company Secretary: Ms S Petse
**Departmental Representative*

“Well done eNatis. Took me less than 10 minutes to renew my car’s licence from my bed. 5 star service showing things can work in this beautiful country of ours,” M Fester wrote on Tweeter.

Aldrin Sampear, a popular radio talk show host, commented as follows: “Such efficiency feels so strange. Got the SMS (reminder to renew) on Saturday afternoon and Tuesday morning the disc was delivered.”

Contrary to other media reports, the RTMC does not charge administration fees for the use of its online services. The only fee charged is the R99 courier fee which other online service providers also charge. The R72 transaction fee, which has been referred to, is a legislated fee which is not limited only to services offered by the RTMC. This fee is payable whether you use other online platforms, or as a walk in at the licensing office or post office.

The added benefit of using the RTMC system is that the motor vehicle owners can view the status of all vehicles registered under their name and which are due for renewal or have expired licence discs. The system can warn the owner of any adverse indicators such as an existing enforcement order, an administration mark, other unlicensed vehicles, roadworthy requirements, or police clearance which may result in the owner receiving a licence receipt with no disc (MVLX certificate).

The platform also includes a dashboard where motorists can check the status of their driving licence application as updated by the driving licence testing centre where they applied.

Motor vehicles crashes which do not involve an injury or fatality can also be reported on the platform for insurance purposes. This information is available for all provinces.

Other services available on the portal include online booking for renewal of driving licence cards, booking for learner's licence and driving licence tests and application for professional driving permits. These services are currently limited to Gauteng, Nelson Mandela Bay Metropolitan Municipality and Buffalo City Metropolitan Municipality.

All the services are available at online.natis.gov.za and motorists wishing to conduct financial transaction on the platform are advised to contact their banks to activate 3D-Secure on their bank cards. The 3D-Secure is a requirement and it protects both the owner and the state from fraudulent transactions.

ENDS.

ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)

Media Enquiries:

Simon Zwane – 082 551 9892